

**RECEIVED  
CENTRAL FAX CENTER****JAN 03 2006****Intellectual Property Law Group****Verizon Corporate Services Group Inc**

600 Hidden Ridge Drive  
Irving, Texas 75038  
MailCode HQE03H14  
Phone: 972/718-4800  
Fax: 972/718-3946  
E mail:  
christian.andersen@verizon.com

**To:** U.S. Patent and Trademark Office – **From:** Christian R. Andersen  
MAIL STOP: After-Final Specialist – Intellectual Property  
Examiner: J. AVELLINO  
Group Art Unit: 2143  
Confirmation No.: 2133

---

**Fax:** 571-273-8300      Pages  
with 17  
Cover.

---

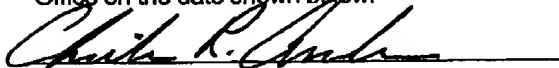
**FORMAL SUBMISSION OF:**

- 1) Amendment After Final

**Title:** GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER CENTRIC  
NETWORK MANAGEMENT  
**Serial No.** 09/539,972  
**Filing Date:** March 31, 2000  
**First Named Inventor:** Boris S. ELMAN  
**Atty. No.** 99-837 RCE 2  
**Customer Number:** 32127

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

  
Christian R. Andersen

Date of Transmission: January 3, 2006

**RESPONSE UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE REQUESTED  
EXAMINING GROUP 2143  
PATENT**

Customer No. 32,127  
Attorney Docket No. 99-837 RCE 2

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

Boris S. ELMAN et al.

Application No. 09/539,972

Filed: March 31, 2000

For: GRAPHICAL USER INTERFACE  
AND METHOD FOR CUSTOMER  
CENTRIC NETWORK  
MANAGEMENT

)  
)  
) Group Art Unit: 2143  
)  
) Examiner: J. Avellino  
)  
) Confirmation No.: 2133  
)  
) **Mall Stop After-Final**  
)  
)

**RECEIVED  
CENTRAL FAX CENTER  
JAN 03 2006**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AFTER FINAL**

In reply to the Final Office Action mailed November 3, 2005, the period for response extending through February 3, 2006, and pursuant to 37 C.F.R. § 1.116,

Applicants propose that this application be amended as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** follow the amendment section of this paper.